

MEMORY CARE & HOSPICE CONVERSATION GUIDE

Use this guide when talking with your loved one's **memory care community and hospice care provider**. Write down the answers and any additional questions that come up so you can review the information with your family later. Hospice and memory care have different responsibilities. The following questions can help you understand how your loved one's care would work if hospice begins.

QUESTIONS TO ASK THE MEMORY CARE COMMUNITY

1. Can residents receive hospice care here?

Notes: _____

2. Can our family choose the hospice care provider?

Notes: _____

3. Which hospice providers currently serve residents in this community?

Notes: _____

4. How do your staff and the hospice team coordinate care?

Notes: _____

5. What care will your staff continue providing after hospice care begins?

Notes: _____

6. What care and services will be the responsibility of the hospice provider?

Notes: _____

7. Could our loved one's monthly memory care fees change as their care needs increase?

Notes: _____

8. Can our loved one remain here if they can no longer walk or transfer independently?

Notes: _____

9. Can they remain here if they develop significant eating or swallowing difficulties?

Notes: _____

10. Can residents remain in this community through the end of life?

Notes: _____

11. Under what circumstances would our loved one need to move to another care setting?

Notes: _____

12. Who will contact our family when there is a significant change in our loved one's condition?

Name/Role: _____ **Phone:** _____

QUESTIONS TO ASK THE HOSPICE PROVIDER

1. How much experience do you have caring for people with advanced dementia?

Notes: _____

2. How will you determine whether our loved one qualifies for hospice?

Notes: _____

3. What hospice services will Medicare or our insurance cover?

Notes: _____

4. What medications, medical equipment, and supplies will hospice provide?

Notes: _____

5. How often should we expect the hospice nurse to visit?

Notes: _____

6. How often will hospice aides or other members of the hospice team visit?

Notes: _____

7. Who should we call at night, on weekends, or if our loved one's condition suddenly changes?

Name _____ 24-Hour Phone Number: _____

8. How will you communicate and coordinate care with the memory care staff?

Notes: _____

9. How do you assess and manage pain when someone with dementia can no longer clearly communicate how they feel?

Notes: _____

10. How do you manage agitation, anxiety, breathing difficulties, or other distressing symptoms?

Notes: _____

11. What happens if our loved one's symptoms cannot be safely managed in the memory care community?

Notes: _____

12. What emotional, practical, or bereavement support is available for our family?

Notes: _____

13. What happens if our loved one's condition stabilizes or improves?

Notes: _____

14. What services, medications, equipment, or expenses will NOT be covered by hospice?

Notes: _____

BEFORE YOU FINISH THE CONVERSATION

Before making a decision, make sure you understand these three important areas.

1. Who Will Provide Which Care? Do we understand what the memory care staff will continue to provide and what the hospice team will provide?

☐ Yes ☐ We need more information

Questions we still have: _____

2. What Will Hospice Pay For? Do we understand which hospice services are covered and which memory care expenses will remain our responsibility?

☐ Yes ☐ We need more information

Questions we still have: _____

3. Can Our Loved One Remain Here? Do we understand whether our loved one can remain in this memory care community if their needs increase or they approach the end of life?

☐ Yes ☐ No ☐ We need more information

Questions we still have: _____

IMPORTANT CONTACTS

Memory Care Community

Primary Contact: _____ Phone: _____

Hospice Provider

Hospice Contact: _____ 24-Hour Hospice Number: _____

Doctor/Healthcare Provider: _____ Phone: _____

ADDITIONAL QUESTIONS & NOTES

Educational Disclaimer This guide is for general educational purposes and is not medical, legal, financial, or insurance advice. Hospice eligibility, coverage, services, costs, and memory care requirements can vary. Talk with your loved one's healthcare providers, hospice provider, memory care community, insurer, and other appropriate professionals about your loved one's individual circumstances.

Visit: longtermcarefinder.com