

Assisted Living Tour Checklist

Use this checklist during assisted living tours to compare communities, organize notes, and help make more informed care decisions.

Basic Community Information

Business Name: _____ Date of Tour: _____

Location: _____

Person Giving the Tour: _____ Contact Information: _____

First Impressions

- ☐ Clean and well maintained ☐ Calm and organized ☐ Warm and welcoming
- ☐ Safe and secure ☐ Comfortable for residents ☐ Respectful toward residents

Notes: _____

Staff and Care

- ☐ Are caregivers available 24 hours a day? ☐ What is the caregiver-to-resident ratio?
- ☐ Did staff appear attentive and patient? ☐ Did staff know residents by name?
- ☐ How are care plans created and updated? ☐ Did staffing levels seem adequate?

Notes: _____

Safety and Cleanliness

- ☐ Hallways and rooms appeared clean ☐ No strong odors throughout the building
- ☐ Bathrooms appeared sanitary ☐ Are there grab bars and handrails in key areas?
- ☐ Are hallways well lit and easy to navigate? ☐ How are medical emergencies handled?
- ☐ Are emergency call systems available in rooms and bathrooms?

Notes: _____

Living Spaces

- ☐ Are apartments comfortable and well maintained?
- ☐ Can residents bring their own furniture and personal items?

Notes: _____

Resident Quality of Life

- ☐ Residents appeared comfortable ☐ Residents appeared engaged in activities
- ☐ Residents appeared respected by staff ☐ Residents appeared properly groomed

Notes: _____

Activities and Social Programs

- ☐ Is there a calendar of activities available? ☐ Games and social events
- ☐ Outdoor opportunities ☐ Are there opportunities for hobbies, exercise, and outings?
- ☐ Religious or spiritual services ☐ Do residents appear to participate in social events?

Notes: _____

Dining and Meals

- ☐ Dining area felt clean and comfortable ☐ Residents appeared supported during meals
- ☐ Are multiple menu options available? ☐ Can dietary needs be accommodated?
- ☐ Meals looked nutritious? ☐ Snacks are available ☐ Family members can join meals

Notes: _____

Communication

- ☐ Families are updated about health changes ☐ There is a primary contact person
- ☐ Care plan meetings are scheduled regularly ☐ Families can contact leadership easily

Notes: _____

Costs and Financial Information

- ☐ Monthly cost explained clearly ☐ Services included were explained
- ☐ Are there additional charges for higher levels of care? ☐ Private room pricing reviewed
- ☐ Are there move-in or community fees? ☐ How often do monthly costs increase?

Notes: _____

Overall Impressions

What did you like most about this community _____

What concerns or questions do you still have? _____

Would you feel comfortable with your loved one living here? ☐ Yes ☐ Possibly ☐ No

Overall Tour Rating (1-10): _____

Additional Notes: _____

Looking for assisted living near you?

Visit [longtermcarefinder.com](https://www.longtermcarefinder.com) to compare local communities, explore care options, and access free senior care resources.