

Nursing Home Tour Questions Worksheet

Basic Community Information

Nursing Home: _____ Location: _____

Date of Tour: _____ Person Giving the Tour: _____

Phone / Email: _____

The 14 Most Important Questions to Ask

Staffing and Medical Care

☐ 1. What is the staff-to-resident ratio? Notes: _____

☐ 2. How are medical emergencies handled? Notes: _____

☐ 3. How are medications managed? Notes: _____

☐ 4. What therapy services are available? Notes: _____

Daily Life

☐ 5. What does a typical day look like? Notes: _____

☐ 6. What activities and social programs are offered? Notes: _____

☐ 7. What are meals like? Notes: _____

Safety and Cleanliness

☐ 8. How does the community prevent falls and injuries? Notes: _____

☐ 9. How are infections controlled? Notes: _____

☐ 10. How often are resident rooms and common areas cleaned? Notes: _____

Communication

☐ 11. How are families updated about changes in a resident's health? Notes: _____

☐ 12. How are resident concerns or complaints handled? Notes: _____

Costs and Financial Information

☐ 13. What is included in the monthly cost? Notes: _____

☐ 14. Does the nursing home accept Medicare or Medicaid? Notes: _____

Overall Impressions

What did I like most about this community? _____

What concerns do I still have? _____

Would I feel comfortable with my loved one living here? ☐ Yes ☐ Maybe ☐ No

Overall Tour Rating (1-10): _____

Additional Notes: _____